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ISO/IEC 27001:2013 Certified Information Security Management System



# **Deploy and manage virtual applications**

Prepare virtual applications

 Sequence applications, install and configure the sequencer environment, prepare applications for deployment in different environments, configure virtual application interaction and sharing

Manage application virtualisation environments

 Configure App-V, manage application cache, configure System Tray/SFTTray.exe switches, configure application extensions with virtualised applications, configure application settings using group policies

Deploy and manage RemoteApp

 Configure RemoteApp and Desktop Connections settings, configure Group Policy Objects (GPOs) for signed packages, subscribe to the RemoteApp and Desktop Connections feeds, support iOS and Android, configure Remote Desktop web access for RemoteApp distribution, configure and deploy Azure RemoteApp

# **Deploy and manage desktop and mobile applications**

Plan an application distribution strategy

 Considerations, including impact on clients due to offline access, deployment infrastructure and remote locations; choose the appropriate application distribution method; plan to distribute applications to mobile devices, including Windows Phone, iOS and Android, by using Microsoft Intune; plan to distribute applications to devices including Windows Store Apps

Deploy applications using Microsoft System Center Configuration Manager

 Choose and configure deployment types, configure user device affinity, configure requirements, manage the software library and application catalogue

Deploy applications using Microsoft Intune

• Choose between automatic and manual deployment, configure application deployment policies, add software packages, configure the company portal



### Plan for application upgrades

 Considerations, including application version co-existence, compatibility issues and migrating application settings and configurations; re-sequence/redeploy applications

#### Monitor applications

 Monitor offline application usage; monitor real-time sessions; monitor application licensing usage; configure Asset Intelligence in Configuration Manager; monitor applications, using Software Center

### Manage content distribution

 Manage distribution points, distribution point groups and Content Library; monitor log files

### Plan and implement software updates

Plan and deploy third-party updates

 Plan for third-party support, integrate System Center Updates Publisher with Configuration Manager

Deploy software updates by using Configuration Manager and Windows Server Update Services (WSUS)

 Configure software update point synchronisation to Windows Update, use reports and In Console Monitoring to identify required updates, create update groups, create and monitor deployments, analyse log files, configure Automatic Deployment Rules (ADR), provide secondary access to Windows Update, configure GPO settings

Servicing Windows using Microsoft Intune and the Windows as a Service Model

 Use reports and In Console Monitoring to identify required updates, approve or decline updates, configure automatic approval settings, configure deadlines for update installations, deploy Microsoft and non-Microsoft updates, plan for a service branch



### **Manage compliance and Endpoint Protection settings**

Build a Configuration Item (CI)

- Create a CI, import a CI, set CI versioning, remediate
- rules Create and monitor a baseline
- Deploy a baseline, import a configuration pack, build a custom baseline Configure Endpoint Protection
  - Create and manage the Endpoint Protection policy; configure definitions within the client policy; export policies; choose which template to use; select exclusions; configure Endpoint Protection, using Microsoft Intune; use In Console Monitoring to monitor client compliance

### **Manage Configuration Manager clients**

Deploy and manage the client agent

Identify deployment methods, manage client agent

**Settings Manage collections** 

• Plan the collection structure; define rules for collections; customise collectionspecific settings, including maintenance windows and power management

Configure and monitor client status

• Configure client status settings, use In Console Monitoring to determine client health, configure alert thresholds, configure client health auto-remediation

# Manage inventory using Configuration Manager

Manage hardware and software inventory

 Extend hardware inventory WMI classes, export and import WMI class settings, configure standardised vendor names, analyse the identified inventory and generate reports



#### Manage software metering

 Create software metering rules, enable or disable auto-generated rules, report software metering results

#### Create reports

 Clone and modify reports, create custom reports, import and export reports, manage asset intelligence, install the asset intelligence sync point, enable the WMI classes, modify categories and labels, analyse reports

### **Provision and manage mobile devices**

Integrate Configuration Manager with the Exchange ActiveSync Connector

 Configure and apply ActiveSync policies, view inventory on mobile devices, configure connection to an on-premises or Hosted Exchange server environment, monitor the Exchange connector log file

#### Manage devices with Microsoft Intune

 Provision user accounts, enrol devices, integrate Microsoft Intune with Configuration Manager, view and manage all managed devices, configure the Microsoft Intune subscriptions, configure the Microsoft Intune connector site system role, manage profiles and conditional access by using Microsoft Intune

Manage connection profiles, by using Configuration Manager

Configure Remote Desktop profiles, certificate profiles, email profiles and Wi-Fi profiles

